



Sub-processors

The third parties that process customer data on our behalf to run Wizard Application®.

Wizard Software Solutions Ltd (“we”, “us”) uses a small number of trusted third parties to host and run Wizard Application™ (the “Service”). Where one of them processes personal data that our customers put into the Service, it acts as our sub-processor. This page lists them, what they do, and where they process data.

This page should be read alongside our [Privacy Policy](#), which explains how we handle personal data, our role as controller or processor, and the safeguards we use for international transfers.

Sub-processors we use for every customer

Sub-processor

What it does for us

Data involved

Location

Amazon Web Services (AWS)

Cloud hosting, databases and file storage for the Service. Delivery of the emails the Service sends (Amazon SES) and text messages (Amazon SNS).

All customer data stored in the Service, and the content and recipients of emails and text messages it sends.

United Kingdom and European Economic Area

Stripe

Payment processing for Wizard Application subscriptions.

Billing contact details and payment information for your subscription.

United States

OpenAI

Generates responses for Wizard AI features that use our default AI provider, and for the help chat on our website.

The prompts and content sent to Wizard AI when you use an AI feature.

United States

Google (Firebase Cloud Messaging)

Delivers push notifications to the Wizard Application mobile apps.

Device identifiers and the content of the notification.

United States

ResellerClub

Registers, renews and transfers domain names you buy through the Service. Used only when you



register or transfer a domain name.

Registrant contact details for each domain name (name, organisation, postal address, email address and telephone number).

India

Content sent to OpenAI through the Service is not used by OpenAI to train its models. Our [AI Data Usage & Training Statement](#) explains this in more detail.

Services you choose to connect

The Service also works with third-party products that you can choose to connect to your own account. When you connect one, data moves between the Service and that product on your instruction, under your own agreement with its provider. These are not our sub-processors, and none of them receives your data unless you connect it:

- **Accounting:** Xero.
- **Google Workspace:** Google Calendar, Google Drive, Gmail and Google Meet, and signing in with Google.
- **Microsoft 365:** Outlook, Microsoft Teams, OneDrive and SharePoint, and signing in with Microsoft.
- **Your own AI provider:** if you connect your own account with an AI provider such as OpenAI, Anthropic, Google Gemini, Mistral, Groq or OpenRouter, AI requests go to that provider instead of our default.
- **Taking payments from your customers:** your own Stripe or PayPal account, used to collect payment of invoices you send.

Our website

Our marketing website, wizardapplication.com, uses Google Analytics and Google Ads only if you accept analytics and marketing cookies. These do not process the data you store in the Service. Our [Cookie Policy](#) explains them.

International transfers

Customer data is stored in our primary United Kingdom and European Economic Area regions. Where a sub-processor above processes personal data outside the United Kingdom or the European Economic Area, the transfer is made under the safeguards described in our [Privacy Policy](#).

Changes to this list

We update this page when we add, replace or stop using a sub-processor, and change the date at the bottom of the page when we do. If you have a question about a change, contact us at legal@wizardapplication.com.



Data Processing Agreement

Customers who need a Data Processing Agreement for their use of the Service can request a copy by emailing legal@wizardapplication.com.

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